Environment

Society

Governan

External Evaluation Performance Data

ety

				Target		
	Materiality		KPI*1	Fiscal 2023	Fiscal 2025	Fiscal 2033 (Eco-Vision)
		Number of hematology tests	Number of CBC tests (based on the number of reagents)	_	_	
Сгеа		Hematology market share*2	Percentage of consolidated sales to the market size of instruments, reagents, and services in a single year in the field of hematology	_	_	
ting n	Resolution of	Number of cases with surgical support robot	Number of cases with surgical robot system (manufactured by Medicaroid Corporation)	_	_	
Creating new value	medical issues through	Number of patents	Total number of patents, utility model rights and design rights obtained		_	
alue fo	innovation	Number of new patents	Total number of patents, utility model rights and design rights applied for	_	_	
for a he		Number of cancer genomes Analyzed* <sup>3</sup>	Number of cancer genomes analyzed by the NCC OncoPanel			
healthy society		Number of breast cancer tests using the OSNA method	Number of breast cancer tests using the OSNA method	_	_	
iety	Improvement in accessibility to healthcare	Sales in emerging and developing markets	Consolidated sales in emerging and developing markets	—	_	_
Providing	Pursuit of quality and trust	Number of recalls*3	Number of voluntary recalls/repairs for products sold (instruments and reagents)	_	_	
resp		Number of FDA warning letters	Number of FDA warning letters issued to Sysmex	_	_	
pro	Strengthening supply chain management	CSR survey response rate (primary suppliers in Japan and overseas)	Percentage of raw material suppliers that responded to CSR surveys (primary suppliers in Japan and overseas)	90%	90%	
ducts, serv 15		Number of training sessions for suppliers (Japan)*4	Number of briefings, training, and other training sessions for domestic suppliers (single year)	5	5	
services,		Third-party certification rate of suppliers (primary, Japan)* <sup>4</sup>	Percentage of primary raw material suppliers (domestic) obtaining third-party certification for manufacturing or product quality	_	_	
Rec		Zero product loss	Unused disposal rate of in-house manufactured goods, raw materials and spare parts (cost/sales percentage)	0.22%	0.18%	Less than 0.1%
ducing env	Descurre	Recycling of containers and packing and utilization of environment compliance materials	Rate of recycled or environmentally conscious materials used in containers and packaging/labeling materials	30.0%	60.0%	100%
ironment	Resource circulation in product life cycle	Reduction of greenhouse gas emissions (Scope 3)	Percentage of reduction of greenhouse gas emissions (Scope 3) with FY2022 as the base year	Cut 3%	Cut 10%	Cut 35%
Reducing environmental impacts		Reduction of packaging and labeling materials	Percentage reduction of total packaging material weight with FY2019 at the base year	_	_	_

Results							
Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2023			
—	_	2,971 million	2,977 million	3,325 million	L ii		
54.7%	55.6%	54.6%	54.0%	53.0%	H C t H		
_		_	1,323	2,903	f		
3,143	3,485	3,680	3,832	3,868	s		
306	287	298	257	200			
—	1.6 thousand	1.6 thousand	1.7 thousand	1.6 thousand	L   I   T		
_	46 thousand	54 thousand	52 thousand	52 thousand			
_	¥122.0 billion	¥143.0 billion	¥156.7 billion	¥164.6 billion	0 j ↓ 0 g		
_	4	2	2	2	F F V r		
_	0	0	0	0	t c t		
85%	89%	90%	94%	95%			
_	2	5	5	6	li t r		
—	86%	88%	86%	88%	lt F		
_				0.40%	i		
-	_	_	_	43%	r f F		
_	_	—	_	Cut 4%	t r		
	Cut 4%	Up 9%	Cut 7%	Cut 9%	ן ק ל ל ל		

\*1 The shaded KPIs were added in April 2023. The items whose targets are displayed as "—" are monitoring items for which no targets are set.

\*2 Source: Clearstate and Sysmex estimates

\*3 Target: Sysmex Group in Japan

\*4 Target: Sysmex Corporation on a non-consolidated basis

6

## Progress and Future Initiatives

Looking at market share in fiscal 2023, we saw higher reagent sales in all regions, due to an expansion of the installed instrument base. In Japan, the introduction of new high-end models proceeded well. However, due to the impact of government procurement policies in China, our share of the mid/low-end market temporarily decreased there, resulting in a slight decline compared to the previous year. However, our measures to transfer production to local facilities in China is on track. Installation progressed smoothly, concluding in fiscal 2023 (hematology field).

The number of surgeries performed using our robotic-assisted surgery system increased substantially, owing to an increase in the number of units installed and expansion in the types of medical procedures for which the system can be used.

The number of cancer genomes analyzed and the number of breast cancer tests using the OSNA method remained at the same level as in the previous fiscal year.

The number of patent applications decreased, as we grew more stringent in our selection of patents that would deliver future value and filed more strategic patent combinations.

We will continue to monitor the social impact of both our existing diagnostics business and our new medical robotics business.

Sales in emerging markets and developing countries grew by around ¥8.0 billion year on year, due to our enhanced sales and service structure in emerging markets, including India, Brazil, the Middle East, Turkey, and Saudi Arabia. One of our growth strategies is to expand our business in emerging markets, and accordingly we are working to support improvements in accessibility to healthcare and quality.

In fiscal 2023, we had two recalls, the same number as in the previous fiscal year, without receiving any health hazard reports, and received no FDA warning letters, as in the previous fiscal year. We successfully prevent defective products from entering the market by establishing a system that ensures compliance with the regulations of each country, conducting regular quality audits, timely collecting information from the market through our global quality complaint handling system, and thoroughly investigating the causes of defective products. We will continue our efforts to maintain and improve the safety and quality of our products.

The CSR survey response rate for fiscal 2023 was 95%, meeting our 90% target. In addition to working toward improvement of initiatives based on the results of the CSR survey, we conducted six training sessions on CSR survey and BCP response items. We also procurement policy briefings to explain our supply chain management policy and eco-social strategy, which was attended by approximately 250 suppliers. We will continue to promote sustainable procurement and ensure a stable supply of our products and services.

As part of our efforts towards achieving zero product loss, we have implemented a recycling program for discontinued equipment and parts. However, waste was generated as a result of our discontinuation of supplying hemostasis reagents in Russia. As a result, the rate of unused Sysmex products discarded as waste in fiscal 2023 was 0.4%, falling short of our target.

Regarding the adoption of environmentally conscious materials in containers and packaging, we have made progress in the transition to cardboard incorporating recycled paper and reagent boxes made from FSC-certified materials. In fiscal 2023, our rate of use reached 43%, meeting our target.

In addition to promoting a modal shift during product shipment and selling products with enhanced energy-saving features, we have succeeded in reducing Scope 3 emissions. In fiscal 2023, we achieved a 4% reduction, meeting our target.

We will collaboratively create innovative solutions that will advance the realization of a circular society by taking on the challenge of green innovation with stakeholders and utilizing Sysmex's strengths.

Environment

Society

External Evaluation Performance Data

Environment

Motorialit		10141		Target			
	Materiality	KPI*1		Fiscal 2023	Fiscal 2025	Fiscal 203 (Eco-Vision	
		Reduction of greenhouse gas emissions (Scopes 1, 2)	Reduction rate of GHG emissions (Scope 1, 2) from fiscal 2022	Cut 30%	Cut 40%	Cut 55%	
70		Ratio of renewable energy	Percentage of using renewable energy	65%	75%	90% or higher	
Reducing environmental impacts	Reduction in environmental	Reduction of using energy per employee	Percentage of reduction of using energy per employee with FY2022 as the base year	Cut 1%	Cut 3%	_	
	burden through business activities	Reduction of water consumption (main reagent factories)	Percentage of reduction of water consumption per production of reagents with FY2022 as the base year	Cut 4pt	Cut 23pt	Cut 90p	
impacts		Reduction of total waste	Percentage of reduction waste generated by business activities per consolidated sales	Cut 1%	Cut 5%	Cut 15%	
		Ratio of product waste to sales	Ratio of products waste caused by expiry and other reasons to consolidated sales	_	_	_	
	Corporate governance	Number of meetings with investors and analysts*2	Number of meetings with institutional investors and securities analysts	_	_		
	Compliance	Number of internal reports	Number of internal reports of incidents received				
Strengthening governance		Number of unethical incidents	Total number of incidents in which the violations the law were found, and disciplinary actions were taken for the violation of the Global Compliance Code	_	_		
	Risk management	Number of information security trainees*3	Number of participants in information security training (gross)	_	_		
		Participation rate in disaster drills* <sup>3</sup>	Percentage of participants in training using safety confirmation tool assuming a disaster, etc. (including employees on long-term leave)	_	_		

		Results						
Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2023				
_	_	_	_	Cut 29%				
_	_	_	_	69%				
-	_	_	_	Cut 8%				
_	_	_	_	Cut 2pt				
_	Cut 8%	Cut 15%	Cut 27%	Cut 32%				
_	0.6%	0.6%	0.5%	0.4%				
_	506	485	597	723				
11	12	28	21	26				
7	5	14	9	15				
_	2,720	3,601	4,900	11,097				
_	98.7%	98.7%	99.4%	99.4%				

\*1 The shaded KPIs were added in April 2023. The items whose targets are displayed as "—" are monitoring items for which no targets are set.

\*2 Target: Sysmex Corporation on a non-consolidated basis

\*3 Target: Sysmex Group in Japan

## Progress and Future Initiatives

We have been promoting the transition to renewable energy and the installation of energy-saving equipment. Despite an increase in corporate vehicle usage after the easing of COVID-19, the reduction rates for Scope 1 and Scope 2 emissions in fiscal 2023 were generally in line with our targets. Additionally, thanks to a significant reduction in the heat conversion value of electricity through the introduction of renewable energy, energy use per employee decreased by 8%, surpassing our target.

We will continue to promote operational efficiency and energysaving measures. We have completed the transition to renewable energy at major domestic locations, and we will extend these efforts to our overseas locations. We remain committed to reducing greenhouse gas emissions.

Regarding the reduction of water consumption in reagent factories, we have been reviewing tank cleaning methods and promoting water recycling, but so far effectiveness has been limited. On the other hand, we achieved a significant 32% reduction in waste, meeting our target, by introducing recycling and reuse activities at each site and reviewing the calculation method for waste liquid at our North American factory.

In fiscal 2023, efforts to reduce product waste included shortening the supply lead time for reagents to overseas subsidiaries, which resulted reduced waste by ¥40.0 million. Going forward, we will continue to strengthen global supply-demand management and promote initiatives such as extending expiration dates to reduce waste further.

The waning impact of the COVID-19 pandemic increased in-person meetings, including visits by overseas investors to Japan and overseas roadshows. We effectively utilized conferences hosted by securities firms and other opportunities to hold individual and group meetings with a wide array of investors. Consequently, in fiscal 2023 the number of companies we met with increased by more than 100 from the previous fiscal year.

In fiscal 2023, we had 15 unethical incidents, none of which was a serious violation. A total of 26 internal reports were received in Japan and from overseas. We investigated and appropriately handled each incident.

Considering training and awareness-raising activities for employees as the foundation for promoting and ensuring compliance, we will continue to provide periodic training opportunities for employees to ensure that they will act in accordance with the Global Compliance Code.

In fiscal 2023, we conducted online cyber security training in multiple languages for all our Group employees as well as temporary employees and independent contractors. We also provided training in handling of spear phishing (BEC and phishing scams) and held seminars on handling of emails to raise employees' awareness of information security.

We will continue to conduct regular employee training and strengthen the Group's information security management system.

In fiscal 2023, we conducted disaster drills and training. We will continue to enhance our response to risks associated with business continuity by conducting regular drills and training, introducing a system to check employees' safety and creating rules and manuals related to disaster response.

The percentage of participants in training using safety confirmation tool exceeds 99%. To strengthen our disaster response capabilities further, from next fiscal year we will set the rate of participation in disaster prevention training as a KPI.

8

Society

External Evaluation Performance Data

Sustainability Management

Environment

	Mataciality	KPI*1		Target			
Ma	ateriality			Fiscal 2023	Fiscal 2025	Fiscal 203 (Eco-Visio	
		Engagement score	Percentage of positive responses to engagement in the corporate culture survey	75%	75%		
		Turnover ratio	Turnover rate of regular employees (Ratio for people who have left the organization for any reason, including layoffs, job cuts, job changes, retirement age, etc.)	10% or less	10% or less		
		Self-turnover rate	Annual retirement rate for personal reasons	_	_		
	reased gagement	Return rate from parental leave* <sup>2</sup>	Return to work after parental leave	_	_		
		Percentage of men taking childcare leave* <sup>2</sup>	Percentage of male employees (including part-time workers) taking childcare leave after their spouse bears a child	60% or higher	65% or higher		
		Female managers ratio	Ratio of women at director level or above	18% or higher	20% or higher	_	
		Female next generation managers ratio	Percentage of women in the manager position	_	_		
		Female associates, employees ratio	Female associates, employees ratio		_		
		Percentage of mid-career recruitment in managerial and professional positions* <sup>2</sup>	Percentage of mid-career recruitment employees in managerial and professional positions		_		
		Male/female percentage among recruits (new graduates and mid-career)* <sup>2</sup>	Female ratio in new graduates		_		
dive	omotion of ersity, equity & lusion	Percentage of women and non-Japanese nationals in management* <sup>2</sup>	Ratio of women in the managements, ratio of foreigners in the managements	_	_		
	1051011	Percentage of women in management	Ratio of women in management of group companies including the head office	—	_		
		Salary inequality in managerial and professional positions (total compensation)* <sup>2</sup>	Gender ratio in average total compensation value (managerial and professional positions)	_	_		
		Salary inequality general employees (total compensation)* <sup>2</sup>	Gender ratio in average total compensation value (general employees)				
		Percentage of employees with disabilities <sup>*3</sup>	Percentage of employees with physical, intellectual, or mental disabilities	2.35% or higher	2.65% or higher		

9

Results						
Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2023		
_	66% (except EMEA)	65% (except EMEA)	71%	75%		
10.1%	7.5%	10.9%	8.4%	7.7%		
_	_	_	6.8%	5.6%		
_	_	_	100%	99%		
_	31%	53%	62%	61%		
15.5%	16.2%	17.3%	19.5% (except Russia)	19.2%		
—	—	—	32.1%	34.0%		
_	_	_	41.8%	41.5%		
_	_	_	41.7%	39.8%		
_			Newly graduated: 35.9% Mid-career: 27.0%	Newly graduated: 45.2% Mid-career: 25.8%		
_	_	_		Women: 8.3% Non-Japanese: 16.7%		
_	—	—	9.4%	13.5%		
_	_	_	93.1%	94.0%		
_	_	_	80.1%	82.1%		
2.30%	2.30%	2.31%	2.31%	2.38%		

\*1 The shaded KPIs were added in April 2023. The items whose targets are displayed as "--" are monitoring items for which no targets are set.

\*2 Target: Sysmex Corporation on a non-consolidated basis

\*3 Target: Sysmex Group in Japan

10

## Progress and Future Initiatives

The engagement score for fiscal 2023 improved by an additional 4 percentage points from the previous year, reaching 75% for the Group. This score is on par with those of Fortune 500 companies, and high employee engagement is a key driver for the Group's growth. By reviewing certain items, as well as through initiatives such as dissemination of the Sysmex Way, implementation of safety measures and flexible work arrangements during the COVID-19 pandemic, promotion of DE&I, and the realization of attractive rewards, the engagement score improved particularly for Japan, leading to increased satisfaction in working for Sysmex. For example, the Company received high scores in areas such as "I believe this is a company where I can work safely" and "Opportunities for growth are provided." However, the score for "Knowledge and information is shared across departments" was low, highlighting the need to strengthen collaboration between departments as one of our challenges moving forward.

The turnover rate for fiscal 2023 dropped by 0.7 percentage points from the previous fiscal year as a result of our initiatives to enhance human resource development and review compensation systems in each region. In particular, we saw substantial improvements in turnover in the Americas and China.

We will continue to improve employee engagement by recruiting and training talented people, creating a comfortable working environment and promoting labor–management dialogues.

The percentage of male employees taking childcare leave in fiscal 2023 was 61% of eligible employees, meeting our target of 60%. This significant increase was attributable to various initiatives. These included setting targets in our action plans under the Act on Advancement of Measures to Support Raising Next-Generation Children and the Act on the Promotion of Women's Active Engagement in Professional Life, helping employees balance parenting and work, conducting continuous awareness-raising activities to establish a comfortable working environment, such as holding round-table discussions for all domestic employees and conducting seminars by internal and external lecturers and creating a guidebook for male employees, and encouraging managers to understand various work styles. We will continue to take actions to increase the percentage of male employees taking childcare leave.

In fiscal 2023, our female managers ratio remained at around 19%. The ratio has trended upward over the past five years, with the previous four years at 15%, 16%, 17%, and 19%.

Our female managers ratio is high overseas, at more than 30%, led by the Americas. We attribute this result to the early promotion of women in management positions. In Japan region, we have seen an increase in the number of female managers, owing to the implementation of revised personnel systems that have provided more diverse career options. As a result, since fiscal 2022 we have maintained a female managers ratio of 10% in Japan, surpassing the Japanese manufacturing industry average of 8%. Furthermore, the ratio of women among the Group's next-generation management increased 1.9 percentage points year on year. This increase is attributable to the promotion of women in management positions, primarily overseas.

In addition to management ratios, we will continue to monitor diversity indices and gender pay ratios among our executive team, as part of our efforts to promote a diverse workplace and foster the integration of diversity, equity, and inclusion. We will also work on creating a work environment that is conducive to various workstyles.

Although the number of employees with disabilities increased (mainly at Sysmex Harmony Co., Ltd., a special subsidiary of Sysmex), the percentage of employees with disabilities remained rose slightly in fiscal 2023 in line with the increase in total employees resulting from our business expansion.

We will continue to create and identify tasks suitable for persons with disabilities and consolidate such tasks to provide more employment opportunities to those with disabilities. We will also remain committed to creating roles and a working environment that enable all employees with disabilities to use their unique traits as strengths.

Environment

External Evaluation Performance Data

Env

			1/DI#1	Target			
	Materiality		KPI*1	Fiscal 2023	Fiscal 2025	Fiscal 20 (Eco-Visio	
		Training time per employee	Average training time per employee for training provided by HR and each division (including online training)	40.0 hours	40.0 hours		
		Value-added productivity (non-consolidated)*2	Value added per time	_	_		
		Value-added productivity (Group)	Value added per capita	¥19.38 million	¥22.50 million		
		Human resources development investment (non-consolidated)*2	Total investment in human resources development and training	¥234 million	¥252 million		
	Development of human resources	Human resources development investment (Group)	Total investment in human resources development and training	_	_		
		Participation rate in training (non- consolidated)*2	Total number of associates who took training each year divided by total number of employees	90% or higher	90% or higher		
		Participation rate in training (Group)	Total number of associates who took training each year divided by total number of employees	_	_		
		Success plan effectiveness Rate* <sup>2</sup>	Rate of transfer to key positions	_	_		
		Succession coverage Rate* <sup>2</sup>	Percentage of key positions that have a successor candidate				
	Promotion of health and occupational safety	Total annual working hours* <sup>3</sup>	Total annual hours worked per regular employee	2,000 hours	1,980 hours	_	
ł		Percentage of days of paid leave taken* <sup>3</sup>	Percentage of days of annual paid leave taken per regular employee	70% or higher	75% or higher		
		Lost-term injuries frequency rate* <sup>3</sup>	Number of employee death or injuries resulting from work-related accidents per million hours actually worked	Less than 0.5	Less than 0.5		
		Lost work days rate* <sup>3</sup>	Number of days absent from work due to work-related injuries per 1,000 hours actually worked	Less than 0.05	Less than 0.05		

Results						
Fiscal 2019	Fiscal 2020	Fiscal 2021	Fiscal 2022	Fiscal 2023		
_	24.5 hours	31.4 hours	30.0 hours	24.4 hours		
_	_	_	¥13,230	¥14,760		
_	_	_	¥18.74 million	¥19.97 million		
_	_	_	¥266 million	¥241 million		
—	_	_	¥356 million	¥369 million		
_	_	_	100%	100%		
_	_	_	100%	97%		
_	_	_	100%	100%		
_	_	_	218.9%	311.0%		
_	2,030 hours	2,045 hours	2,022 hours	2,017 hours		
	61.3%	62.4%	66.5%	74.6%		
_	0.78	0.91	0.81	0.78		
_	0.05	0.04	0.05	0.07		

\*2 Target: Sysmex Corporation on a non-consolidated basis

\*3 Target: Sysmex Group in Japan

## Progress and Future Initiatives

The average number of training hours per employee across the Group amounted to 24.4 hours in fiscal 2023, representing a yearon-year decrease and falling short of our target. This was mainly due to an increase in the number of Group companies included in the calculation, resulting in differences in the implementation of training at overseas locations and variations in data aggregation processes. We recognize this as a significant challenge going forward. On the other hand, in Japan, the average number of training hours per employee was significantly higher than the Group average, at approximately 50 hours. While increasing opportunities for employee development, we have also made progress in leveraging online content and internalizing training programs across the Group, thereby keeping costs from escalating excessively.

We met our target for value-added productivity (Group), improving by 6.6% year on year. Key factors included appropriately controlling the rate of increase in headcount in relation to growth in sales and operating profit, actively investing in human capital and digital transformation (DX), and the impact of yen depreciation. Investment in human resource training (Group) increased 3% year on year, ¥369 million. We expanded onboarding initiatives for young employees and individual programs for succession planning. Additionally, we resumed global training programs that were temporarily suspended due to the COVID-19 pandemic. The rate of participation in training (Group) remained high, at 97%. Notably, we achieved high attendance rates for compliance training based on the revised Global Compliance Code we implemented in 2023, as well as programs related to security trade control.

In fiscal 2023, annual working hours decreased by 5 hours year on year, but we fell short of our target. In Sysmex Corporation, efforts to achieve innovations in technology and transform the business structure, along with proactive recruitment, have alleviated the shortage of personnel. By implementing value-added productivity indicators, we have adopted a more efficient way of working, leading to a decrease in overtime hours. Additionally, an increase in the number of paid leave days taken has resulted in 10 hours less compared to the previous fiscal year.

We will continue to reduce working hours by optimizing assignment through enhanced recruitment efforts and actively conducting training and awareness-raising activities for employees in cooperation with the labor union

In fiscal 2023, the percentage of days of paid leaves taken rose 8 percentage points from the previous fiscal year. To increase use of paid leave, we set recommended dates for paid leave, shared paid leave days actually taken by each employee with their department heads, and actively encouraged employees to take paid leave. Furthermore, we introduced a welfare program that subsidizes the cost of travel, leisure, and culture school use when employees take at least five consecutive days of paid leave.

Going forward, we will continue to set a target percentage of days of paid leave taken. To increase the percentage, we will improve productivity as well as raise employees' awareness of the benefits of taking paid leave.

The lost-time injury frequency rate for fiscal 2023 decreased by 0.03 percentage points, but fell short of our target. The lost work days rate rose by 0.018 percentage points, also coming in below our target. There were six work-related accidents, including injuries in factories (eight accidents in the previous fiscal year). As a measure to reduce work-related accidents, employment health advisors gave employees guidance about how to prevent injuries. We will continue to bolster and enhance our workplace safety and health management system under the leadership of the Central Health and Safety Committee, which supervises our Group companies in Japan. In the event of a work-related accident, the Health and Safety Committee of the business site involved will investigate the causes, take necessary actions, and share the causes and actions within the Group to prevent its recurrence.